



**“Our legacy solution was limited to Excel sheets.** Previously, we expected stakeholders to check a spreadsheet and call our ops team to make a reservation over the phone. There wasn’t cross-stakeholder visibility for those reservations. **Now we’ve completely retired those spreadsheets and rely exclusively** on AeroCloud GMS.”



## The Solution

CVG partnered with AeroCloud to implement our comprehensive Gate Management System moving from manual spreadsheet management to a real-time, cloud-based solution. CVG leveraged our streamlined digital deployment process, minimizing on-site presence while ensuring thorough stakeholder onboarding.

### Key features deployed:

Real-time  
gate visibility

Forward  
planning tools

Mobile  
accessibility

Comprehensive  
reporting

Maintenance  
coordination

## The Outcome

Since implementing AeroCloud GMS, CVG has saved up to **16 hours each month** thanks to our AI and Machine Learning-Driven Optimization that auto-plans gate assignments.



### Operational Efficiency

12-16 hours of staff time saved per month  
AI-driven gate planning  
Operations team manage gates with mobile devices on-the-go



### Cost Savings & Revenue

AI-driven allocation and auto-turnaround linking reduce knock-on delays & protect the commercial dwell window  
Better data for accurate airline billing



### Real-time visibility

Greater visibility and efficient communication between stakeholders  
Provides more precise gate closure windows  
Smarter, faster and more accurate gate data.



### Passenger Experience

Reduced gate holdouts and waiting times for passengers.  
Carriers no longer need to wait for available gates  
Improved gate access

“For any airport that’s looking for a new gate management system or still using manual processes: If you are thinking about choosing AeroCloud GMS, **do it sooner rather than later.**”

– Hans Stokke, Terminal Services Manager, CVG



CVG is maximizing their gate experience with AeroCloud’s cloud-based and AI-driven **Gate Management System.**

**Looking to revolutionize your gate management systems?**

Streamline operations, enhance passenger experience, and maximize revenue with AeroCloud.